

Jordan's Principle: asking for help with a safety device

A one-page guide to making a request. It is free to ask.

WHAT IT IS

Jordan's Principle is a human rights principle. It is meant to make sure First Nations children can get the products, services and supports they need, without gaps or delays. It is run by Indigenous Services Canada (ISC). Medical equipment is among the supports it has funded.

WHO CAN ASK

It covers First Nations children under the age of majority who live in Canada and who are registered or eligible to be registered under the Indian Act, have a parent or guardian who is, are recognized by their Nation for Jordan's Principle, or ordinarily live on reserve. A request can come from:

- a parent or guardian;
- the child, once they reach the age of consent where they live;
- an authorized representative, with the parent's or guardian's consent.

For an Inuit child, the Inuit Child First Initiative is the program to ask. It uses the same call centre.

HOW TO ASK

1-855-572-4453

Jordan's Principle Call Centre (1-855-JP-CHILD). Open 24 hours a day, 7 days a week. TTY 1-866-553-0554. It is not an emergency line: in an emergency, call 911.

You can also contact your regional focal point. ISC lists them on its Jordan's Principle page. Either one can give you the request form and help you fill it in.

WHAT TO INCLUDE

1. **The request form**, saying how the device meets your child's needs. Describe the wandering: how often, where your child goes, and the dangers, such as roads or water.
2. **A detailed cost breakdown**. Attach the StepSafe quote, which lists the device, the service and the total.
3. **A letter of support** from someone who knows your child: a Canadian health professional, an educational professional, an Elder or a Knowledge Keeper. Our professional recommendation letter template can help.
4. **Proof of eligibility** if asked, such as a registration number, and any assessments or diagnoses you have.

WHAT HAPPENS NEXT

- Requests are reviewed case by case. There is no promise that a request will be approved.
- ISC says urgent requests, where a child's health or safety is a concern, are to be processed within 12 hours, and others within 48 hours of receiving all the information. It also says high demand is causing delays.
- **Wait for a decision before you pay**. ISC recommends not paying until your request is approved.
- If a request is denied, you can ask for a review.

Official pages: Jordan's Principle: sac-isc.gc.ca/eng/1568396042341/1568396159824

Submit a request: sac-isc.gc.ca/eng/1568396296543/1582657596387

Inuit Child First Initiative: sac-isc.gc.ca/eng/1536348095773/1536348148664